

## **JANATA SHIKSHAN MANDAL'S**

Smt. Indirabai G. Kulkarni Arts College, J. B. Sawant Science College and  
Sau. Janakibai D. Kunte Commerce College Alibag-402201, Raigad (Maharashtra)  
(J. S. M. College Alibag-Raigad)

### **ACADEMIC YEAR 2023-24**

#### **Students Satisfaction Survey (SSS) Report**

**on**

#### **Student's feedback on facilities and services of the college**

Student satisfaction survey is an important instrument of understanding the thinking process of the learners of the institute. It is a tool to improve the overall process of teaching learning of the college. Due to its importance in the institutional development, National Assessment and Accreditation Council (NAAC) made it mandatory for the educational institutions.

During the academic year 2023-24 the feedback was collected from all the stakeholders of the institution. The feedback was collected via online mode.

The feedback taken from students about the present syllabus and curriculum of the college reveals the following facts: –

- The students (more than 95 %) were satisfied with the course contents and their expectations.  
– According to feedback survey more than 85% students thought that, syllabus content and teaching methods were appropriate.
- Students said that college has student centric teaching methods that promotes experiential learning and participative learning.
- Students were satisfied with extra-curricular activities at college
- The library is updated with reference books and study books.
- Students were satisfied with college infrastructure facilities
- Students said that they are Satisfied with college ambiance and campus cleaning.
- Students are satisfied with college for providing employability skills through seminar, workshops organised from experts

The feedback report is discussed in IQAC Committee meeting, approved and communicated to the authority for action taken. We have designed various kinds of feedbacks viz. Students Satisfaction Survey on Overall Institutional Performance, Feedback on teaching and learning process, Feedback on curriculum, Students feedback on Teacher. In the academic year 2023-24, for Students Satisfaction Survey (SSS) on Overall Institutional Performance, 17 questions were asked to learners to give their feedback.

Question No	Questions
1	The syllabus of each course was
2	Does Teacher have sound and updated knowledge on subject?
3	Does teacher use innovative method (like ppt, video, animation) for teaching?
4	How is teacher's approach to the teaching?

5	Does your teacher discuss your performance in assignment and unit test with you?
6	Do you think internal assessment (unit test and assignment) helps you to improve your grade?
7	What is your opinion about the library facilities provided by the institution?
8	what is your opinion about extra-curricular (NSS, sports, NCC) activities conducted by the institution?
9	What is your view on campus cleaning?
10	Infrastructure facilities (Canteen, Washroom, Gymkhana, classroom, etc) of the college is?
11	Overall ambience of the institution is?
12	The institution makes effort to engage student in the monitoring review and continuous quality improvement of the teaching learning process?
13	The institute/teacher use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences?
14	Teachers encourage you to participate in extracurricular activities?
15	Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?
16	What percentage of teachers use ICT tools such as a projector, multimedia, etc. while teaching?
17	The overall quality of teaching-learning process in your institution is very good?

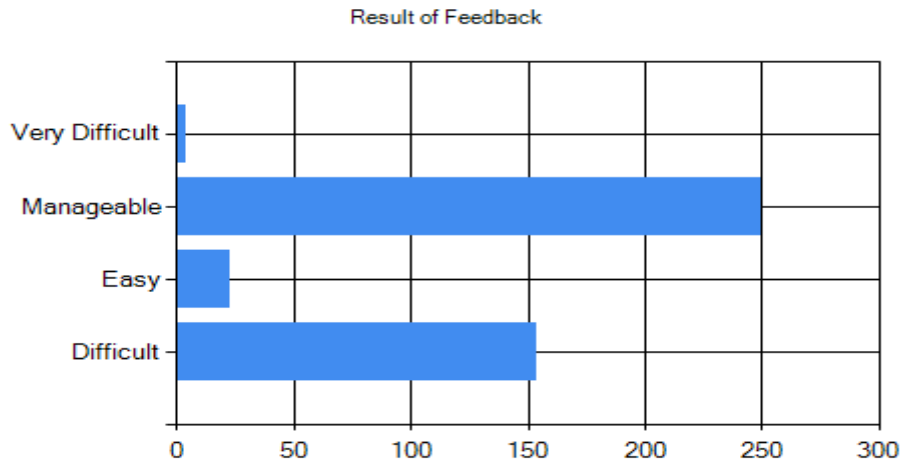
The numbers of responses received in 2023-24 (Complete online process) were as follows:

Sr No	Stream	No of responses
1	Arts	59
2	Commerce	122
3	Science	113
4	BMS	69
5	CS	18
6	IT	30
Total Responses		411

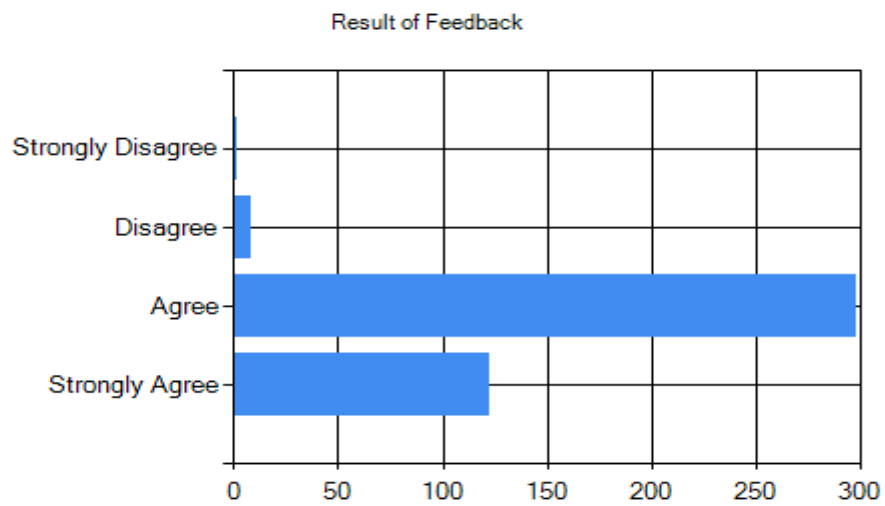


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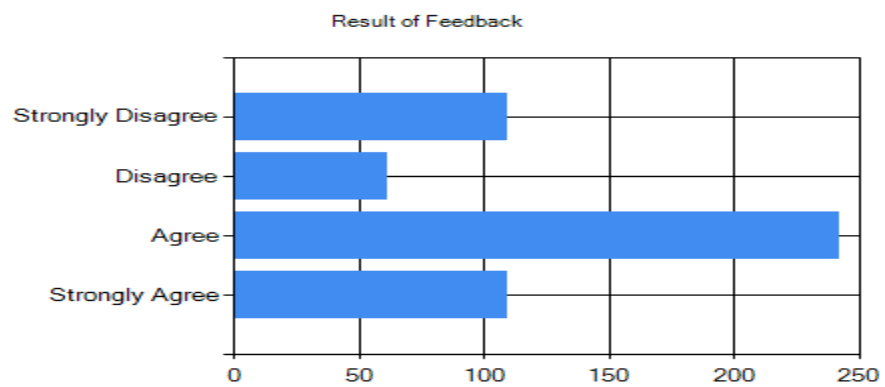
**1. The Syllabus of each course was?**



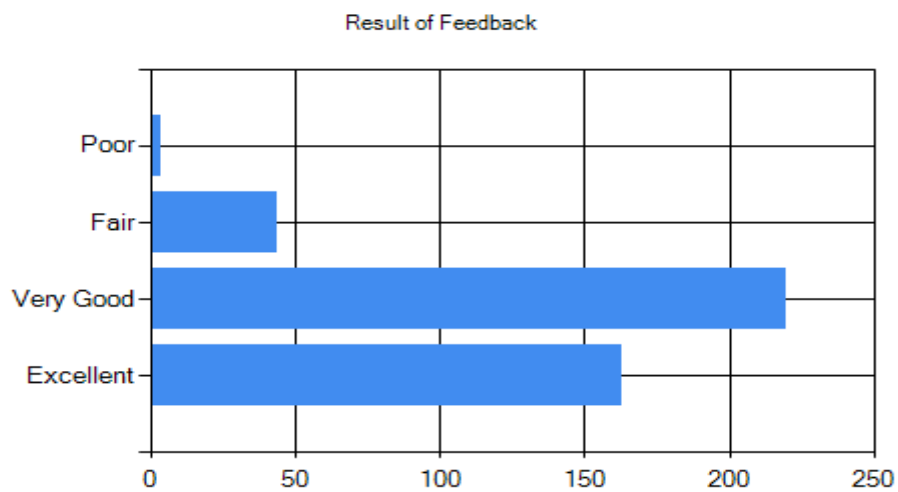
**2. Does Teacher have sound and updated knowledge on subject?**



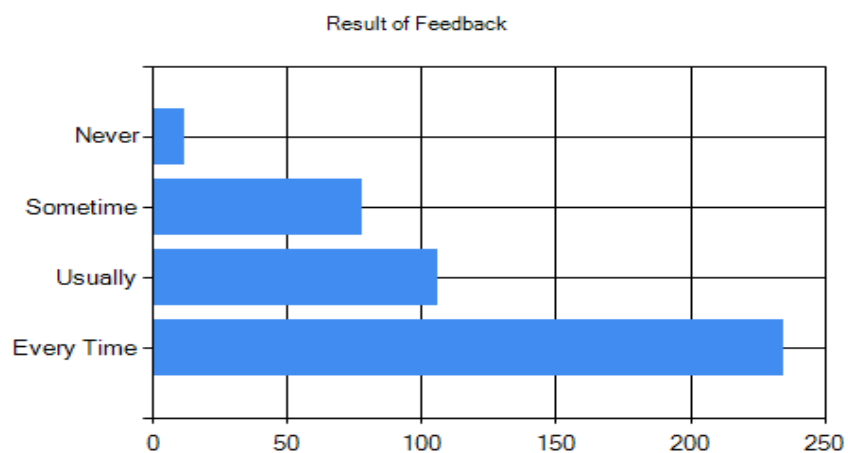
**3. Does teacher use innovative method (like ppt, video, Animation) for teaching?**



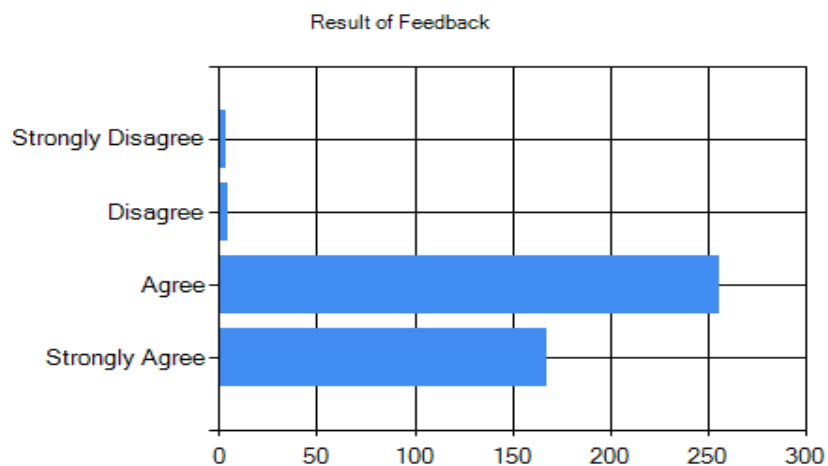
**4. How is teacher's approach to the teaching?**



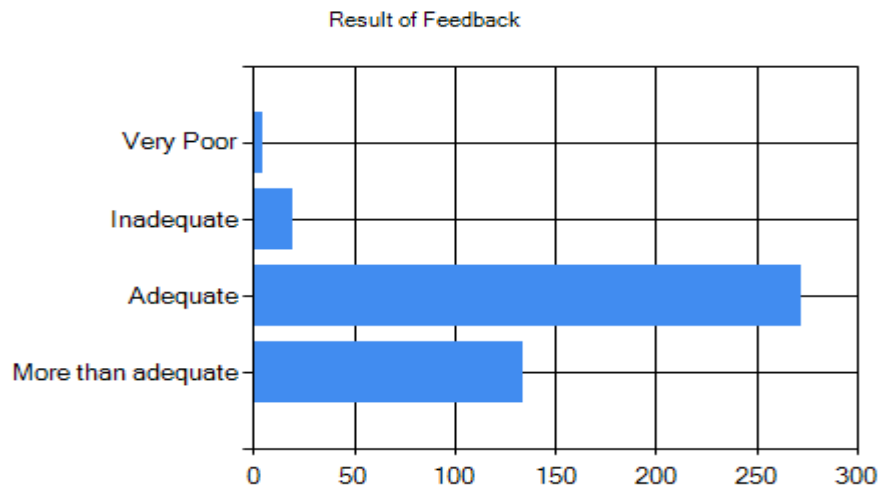
**5. Does your teacher discuss your performance in assignment and unit test with you?**



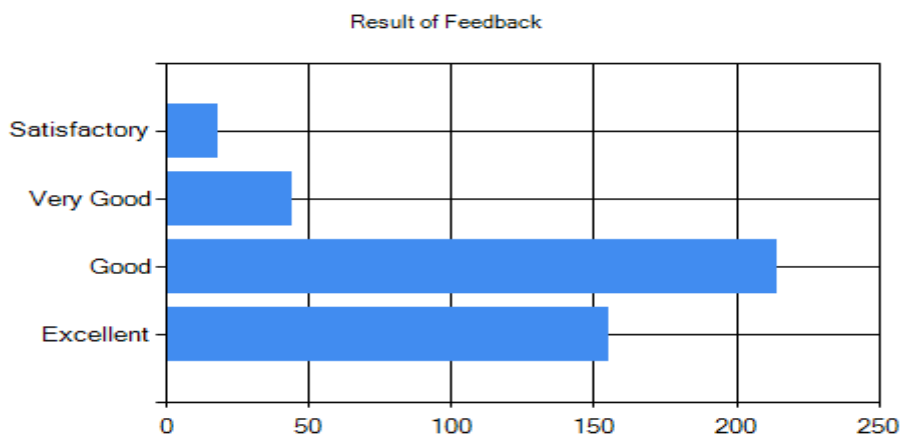
**6. Do you think internal assessment (unit test and assignment) helps you to improve your grade?**



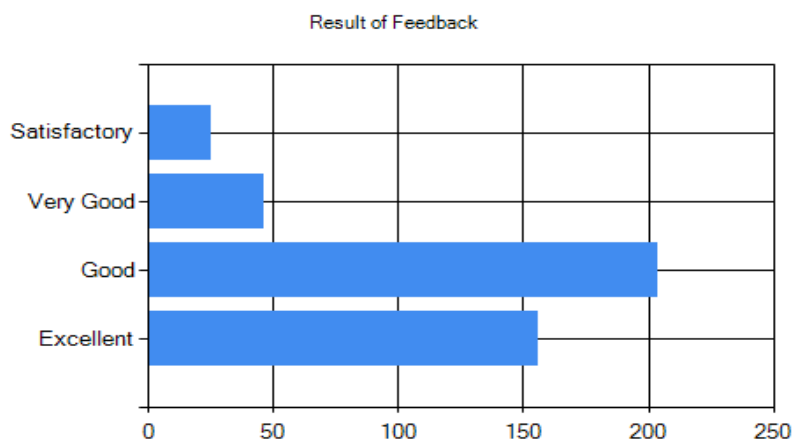
**7. What is your opinion about the library facilities provided by the institution?**



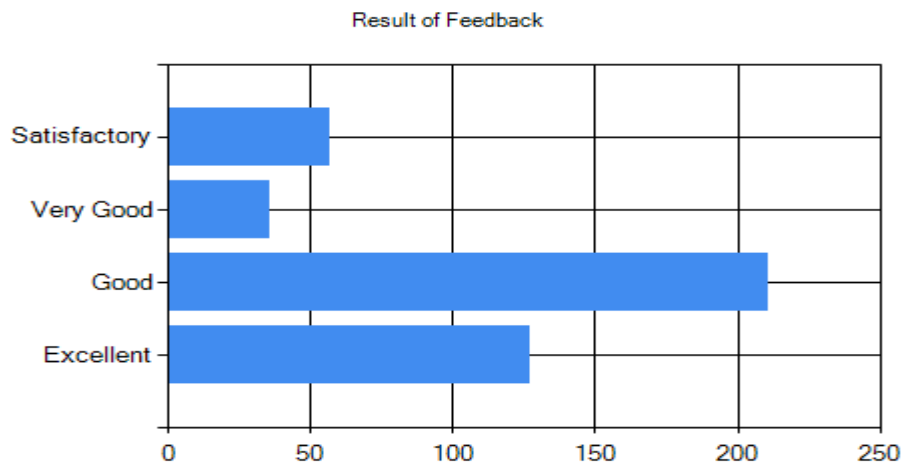
**8. what is your opinion about extra-curricular (NSS, Sports, NCC) activities conducted by the institution?**



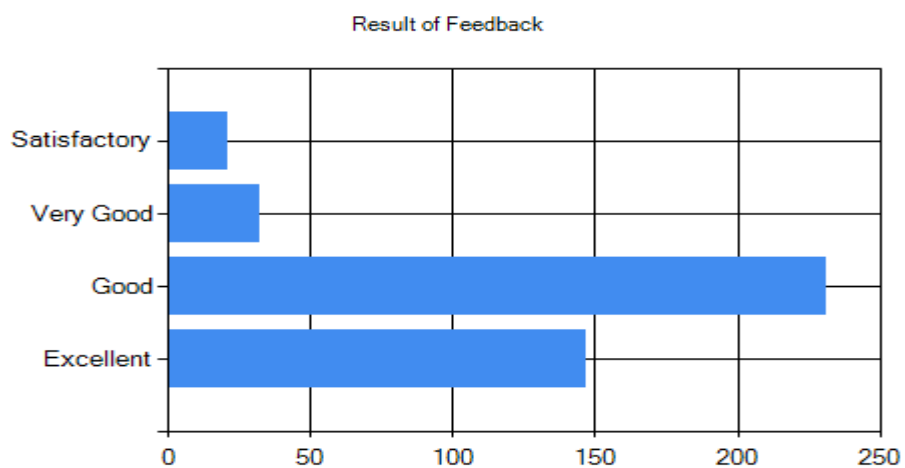
**9. What is your view on campus cleaning?**



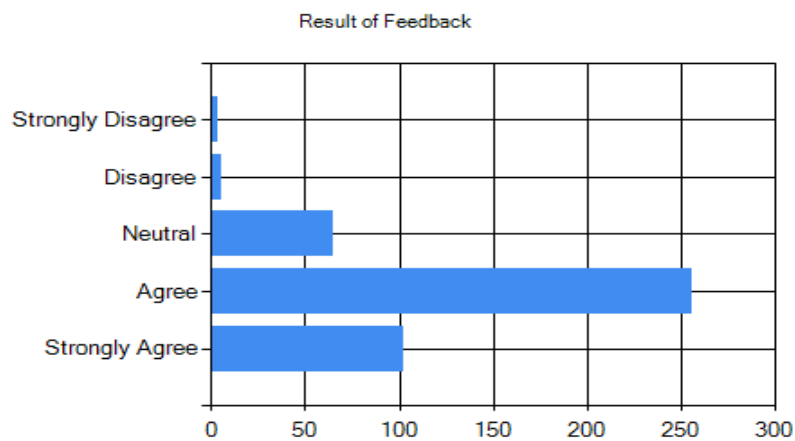
**10. Infrastructure facilities (Canteen, Washroom, Gymkhana, classroom, etc) of the college is?**



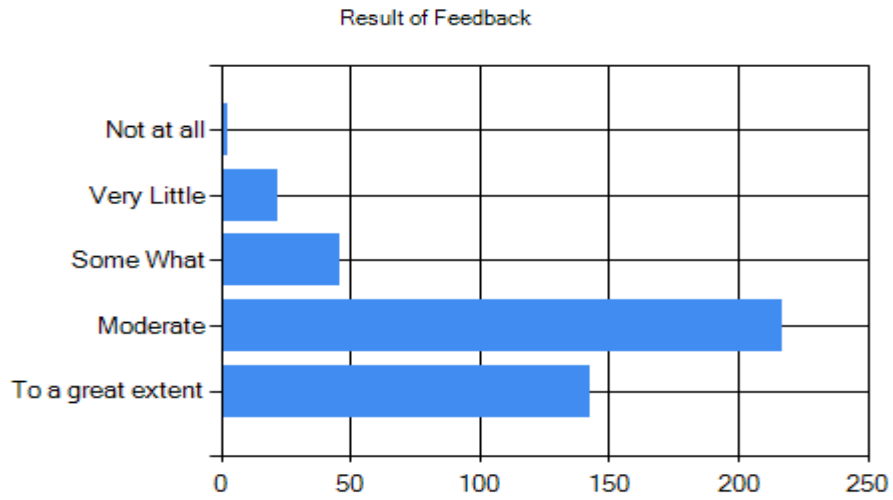
**11. Overall ambience of the institution is?**



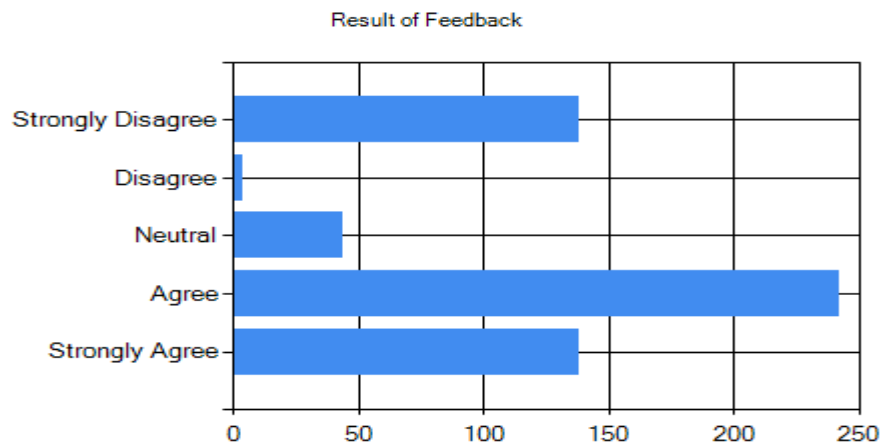
**12. The institution makes effort to engage student in the monitoring review and continuous quality improvement of the teaching learning process?**



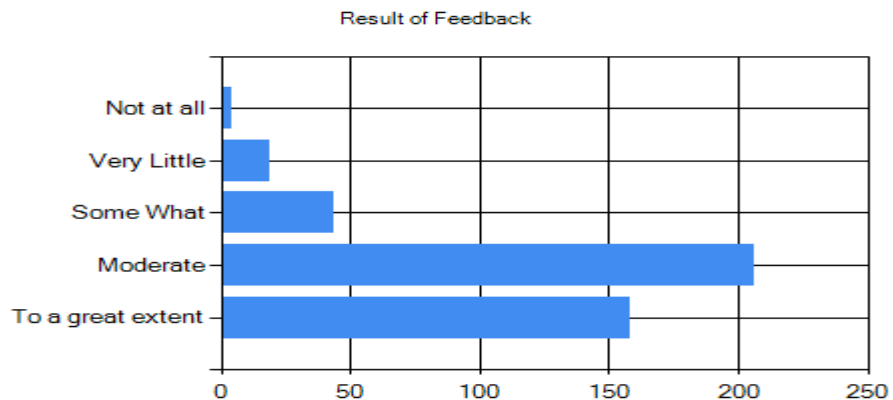
**13. The institute/teacher use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences?**



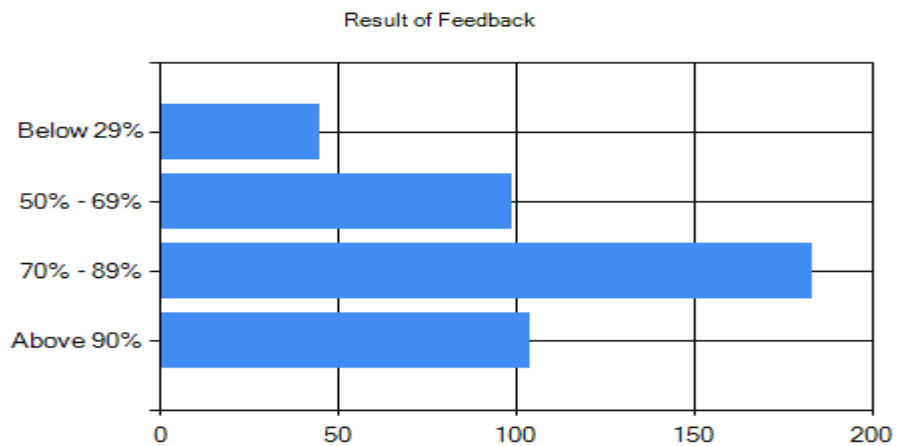
**14. Teachers encourage you to participate in extracurricular activities?**



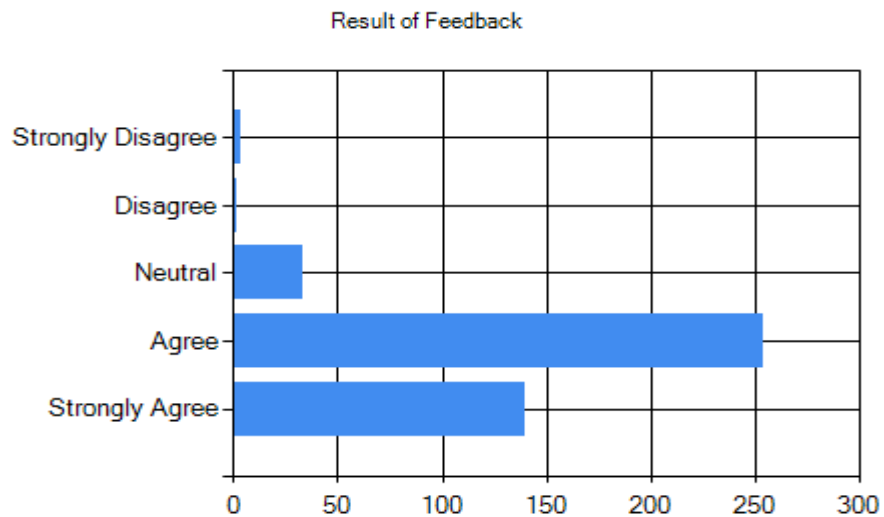
**15. Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?**



16. What percentage of teachers use ICT tools such as a projector, multimedia, etc. while teaching?



17. The overall quality of teaching-learning process in your institution is very good?



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**ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY (SSS)  
ACADEMIC YEAR 2023-24**

<b>Sr. No</b>	<b>Suggestion made by the students</b>	<b>Action taken</b>
1	College should provide the WIFI Facility in the college	College is in process of making WIFI facility in college campus. College has set up the smart classroom for students.
2	College should provide virtual library facility so they get more reference material for study	College is working on Virtual Library. College has started LMS (Learning Management System) for students of all Faculty. It's in development phase.



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